

## PLEASE NOTE

The Calumet Theatre offers diverse quality entertainment for patrons of all ages and musical tastes. Events such as orchestral presentations and plays do not lend to active audience participation. Other events that feature high energy music such as pop or classic rock and roll may encourage a more active audience.

Some patrons prefer to sit to enjoy a performance, others enjoy being able to stand and move about to experience what they feel is the full concert experience. Striving to please one type of patron, without diminishing the experience of another, can be a very fine line to walk for Calumet Theatre staff and volunteers. The physical layout of the Calumet Theatre venue does not safely allow patrons to experience a performance in the same manner as in a stadium, arena or outdoor venue. The Theatre is, in its design, a seated venue both for the viewing pleasure of all and the compliance with ever existent fire code rules. With the above thoughts in mind the Calumet Theatre board of directors adopted a SEATED VENUE POLICY. This notice provides information about the new policy so members and regular patrons will know what to expect the next time they attend a show.

### **SEATED VENUE POLICY**

The Calumet Theatre is dedicated to providing an enjoyable and memorable patron experience while ensuring the safety and security of all patrons. The following SEATED VENUE POLICY sets forth certain rules to attend a Calumet Theatre event. This applies to all guests.

#### **BALCONY:**

The balcony is a SEATED ONLY/NO STANDING area. With respect to safety, the multiple stairs and carpeted steps prevent any other option.

#### **MAIN AUDITORIUM:**

The main auditorium is SEATED ONLY, except in designated areas. To allow flexibility for patrons wishing to stand during performances to obtain their complete concert experience, without blocking the view of others, a minimum number of “standing seats” will be for sale. The number of “standing seats” for sale will be dependent on the performance. These seats will be located in the back rows (Left and Right Sections: Row N; Center Section: Row O) and in designated seats in the right section on the outside (wall) aisle.

At time of ticket purchase, the patron should express to the Theatre clerk the desire to be seated in a standing-allowed or seated-only area. Likewise, the Theatre clerk will be diligent in conveying to the patron the available seating options.

During a performance, if Theatre patron(s) are standing in the seated-only area Security may ask them to move to a standing-allowed area for the remainder of the performance, providing seating is available. If moving is not possible the patron(s) will be given the option to remain seated or may be asked to leave the venue without ticket refund. A second offense by the patron may result in Security removing the patron from the Theatre.

While the Theatre wants everyone in attendance to enjoy Theatre performances in their own way, it must not be at the expense of their fellow patrons or fire and safety regulations. We strive to make your “Calumet Theatre experience” as enjoyable as possible and thank you for your patronage.